

Ericsson W Series Firmware Update Procedure

- Please Note: Firmware upgrades are done at your own risk.
- Before updating the firmware please ensure that you have downloaded the correct files from the firmware table.
- If you have downloaded a .zip file you must uncompress it, files with .arc or .img extensions do not need to be uncompressed.
- It is recommended you repower the unit before upgrading the firmware.
- Please ensure Wireless LAN (WiFi) on the unit is turned off to free up memory whilst doing the upgrade.

UPDATING PROCEDURE

- 1) Open the units web interface in an internet browser window by going to 192.168.1.1
- 2) Select **SYSTEM** from the menu
- 3) In the 'Software Update' section click **BROWSE** and find the 1st firmware file you downloaded to your computer.
- 4) Once selected click the **UPDATE** button
- 5) The unit will start to load the new firmware. The upgrade will take 5-15 minutes depending on the firmware version.
- 6) Once finished you will be prompted to either click a **RESTART** button or a **CLOSE WINDOW** button.
- 7) If you need to install a second or third firmware file wait for the unit to restart and then return to the web interface again to follow the above steps.
- 8) You can check if the unit has successfully upgraded by checking in the **SYSTEM** area of the web interface under 'application software'.

TROUBLESHOOTING

Error whilst upgrading

At some stage it is possible you will receive an error towards the end of a firmware upgrade. If this happens log into the web interface and under the **SYSTEM** tab check that the Application Software has updated.

If it has upgraded continue to the next firmware file

If it did not upgrade, reinstall the firmware.